

Manage your BackHome microchips with our exclusive
CHIP BATCH UPLOAD functionality
 Another innovative service from Virbac BackHome



How to use the **CHIP BATCH UPLOAD** function on the **VIRBAC BACKHOME AFRICA APP**



- 1 Download the Virbac BackHome Africa App from
- 2 Log in with your existing credentials or please **REGISTER** if you do not have a Vet account
- 3 Click on the icon in the top left corner
- 4 Click on **CHIP BATCH UPLOAD** tab
- 5 Enter or SCAN the Barcode and then Click on **STORE CHIP**
- 6 Press **OK** then enter or Scan the next Barcode

How to use the **CHIP BATCH UPLOAD** function on the **www.backhome.co.za WEBSITE**

- 1 Go to www.backhome.co.za
- 2 Log in with your existing credentials or please **REGISTER** if you do not have a Vet account
- 3 Scroll down to the Manage Pets and Owners section
- 4 Click on **CHIP BATCH UPLOAD** tab
- 5 Enter or SCAN the Barcode and then Click on **STORE CHIP**
- 6 Enter or Scan the next Barcode

Once a Stored chip has been implanted in an animal, the microchip number needs to be allocated to the Pet Owner ... here's how ...

How to **allocate a chip to a PET OWNER** on the **VIRBAC BACKHOME AFRICA APP**

- 1 Ensure the Pet Owner has a registered a profile on the BackHome database
- 2 In the App Click click on the icon in the top left corner
- 3 Click on **FIND STORED CHIP** tab
- 4 Enter or SCAN the Barcode then click on **SEARCH**
- 5 Click on **ALLOCATE OWNER**
- 6 Complete the Pet Owner Information by **searching for the Pet Owner by Email or Mobile number**
- 7 Once the Pet Owner Details are completed click **SAVE**

How to allocate a chip to a PET OWNER on the **www.backhome.co.za WEBSITE**

- 1 Ensure the Pet Owner has a registered a profile on the BackHome database
- 2 Scroll down to the **MANAGE PETS AND OWNERS** section
- 3 Click on **CHIP BATCH UPLOAD** tab
- 4 Enter the Microchip Number then click on **SEARCH**
- 5 Click on **ALLOCATE OWNER**
- 6 Complete the Pet Owner Information by **searching for the Pet Owner by Email or Mobile number**
- 7 Once the Pet Owner Details are completed click **SAVE**



FOR IMMEDIATE ASSISTANCE PLEASE
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Shaping the future
 of animal health

